



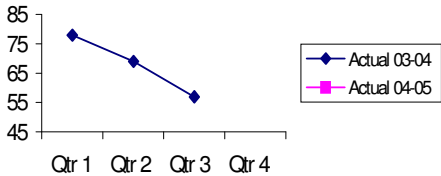
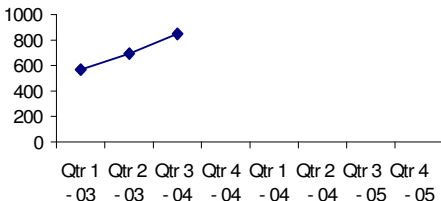
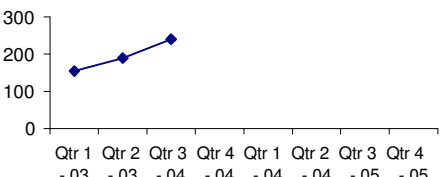
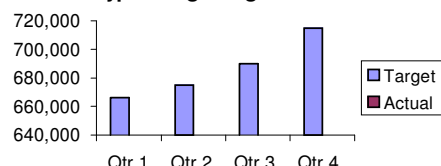
## 2004-2005 Governor's Performance Agreement and Agency Scorecard

### Mission Statement

*The Washington State Patrol makes a difference every day by providing public safety services to everyone where they live, work, travel, and play.*

**Governor's Priority:** Improve statewide mobility of people, goods, information and energy. Improve the safety of people and property.



**Agency Goal:** *Safe Roadways:* We shall make Washington roadways safe for the efficient transit of people and goods.

Objective	Measure	Fiscal year '05 Targets & Actual				<div>Fatality Collisions on State and Interstate Routes</div> 	
		Qtr1	Qtr2	Qtr3	Qtr4		
Reduce the state highway death rate	# of fatality collisions on state and interstate routes	9-03 Target 78	12-03 Target 69	3-04 Target 57	6-04 Target 68		
		Actual	Actual	Actual	Actual		
Actions	Comments						
Capture and analyze data to identify problem areas, target area-specific emphasis patrols in problem areas, and enhance educational efforts	Targets based on prior year actual performance.						
Objective	Measure	Fiscal year '05 Targets & Actual					<div>Auto Theft Vehicle Recoveries</div> 
		Qtr1	Qtr2	Qtr3	Qtr4		
Reduce the auto theft rate in Washington state	# of proactive recoveries and arrests	Target Recovery: 956	Target Recovery: 1056	Target Recovery: 1156	Target Recovery: 1256		
		Arrests: 228	Arrests: 253	Arrests: 278	Arrests: 303		
		Actual Recovery:	Actual Recovery:	Actual Recovery:	Actual Recovery		
		Arrests:	Arrests:	Arrests:	Arrests:		
Actions	Comments						
Increase proactive investigations, recoveries, and arrests	Washington state ranked #4 nationally (2003 rating published by the FBI in October 2004)						
Objective	Measure	Fiscal year '05 Targets & Actual				<div>Auto Theft Arrests</div> 	
		Qtr1	Qtr2	Qtr3	Qtr4		
Enhance commercial motor vehicle freight mobility	# of commercial vehicles bypassing scales through use of technology	Target 825,000	Target 840,000	Target 850,000	Target 867,000		
		Actual	Actual	Actual	Actual		
Objective	Measure	Fiscal year '05 Targets & Actual					<div>Number of Commercial Vehicles Bypassing Weigh Scales</div> 
		Qtr1	Qtr2	Qtr3	Qtr4		
Enhance commercial motor vehicle freight mobility	# of commercial vehicles bypassing scales through use of technology	Target 825,000	Target 840,000	Target 850,000	Target 867,000		
		Actual	Actual	Actual	Actual		

Actions	Comments	
Maximize Weigh In Motion/Commercial Vehicle Information Systems and Networks' technology and educate companies during safety audits on transponders		

**Governor's Priority:** Improve the safety of people and property. Improve the security of Washington's vulnerable children and adults.

**Agency Goal: Fire Safety and Emergency Response:** We shall enhance fire safety and emergency response in the state of Washington.

Objective	Measure	Fiscal year '05 Targets & Actual				
Determine the future uses, capacity, and needs of the Fire Training Academy (FTA)	Task #1 Identify all past and potential users of the FTA	Qtr1	Qtr2	Qtr3	Qtr4	
		Task #1	Task #2	Task #3	Task #4	
		7-04 Actual	10-04 Actual	12-04 Actual	6-05 Actual	
	Task #2 Develop survey for needs assessment					
	Task #3 Conduct survey					
	Task #4 Evaluate survey results					
	Task #5 Take appropriate action based on survey results					
Actions		Comments				
Objective	Measure	Fiscal year '05 Targets & Actual				
Enhance emergency response of WSP staff in case a catastrophic event occurs	Task #1 Continuation of Government Plan	Qtr1	Qtr2	Qtr3	Qtr4	
		Task #1	Task #2	Task #3	Task #4	
		7-04 Actual	12-04 Actual	3-05 Actual	6-05 Actual	
	Task #2 Mock catastrophic emergency phone exercise					
	Task #3 Train First Responders on Guide to catastrophic event					
	Task #4 Download campus building schematics					
Actions		Comments				

**Governor's Priority:** Improve the quality and productivity of our workforce. Improve the safety of people and property.

**Agency Goal: Technology Processes:** We shall leverage technology to improve business processes, systems, and statewide emergency communications interoperability.

Objective	Measure	Fiscal year '05 Targets & Actual			
		Qtr1	Qtr2	Qtr3	Qtr4
Automate and integrate services and applications (database systems agency-wide)	% case management and evidence system implemented	Target 50%	Target 80%	Target 90%	Target 100%
		Actual	Actual	Actual	Actual
Actions	Comments				
Develop a Centralized Records Management System	Our Records Management System will be used to harness technology to give us the ability to correlate the time, place, and characteristics of victims and perpetrators.				

Percent of Case Management System Implemented

Quarter	Target	Actual
Qtr 1	50%	
Qtr 2	80%	
Qtr 3	90%	
Qtr 4	100%	

Objective	Measure	Fiscal year '05 Targets & Actual			
		Qtr1	Qtr2	Qtr3	Qtr4
Integrate Wireless Network Project (IWN) statewide	% of Department of Justice sites integrated	Target 10%	Target 20%	Target 25%	Target 25%
		Actual	Actual	Actual	Actual
Actions	Comments				
Develop Optical Carrier 3 microwave in support of the Department of Justice's communication requirements	WSP provides the only statewide emergency communications system to over 20 federal, state, and local agencies within Washington State.				

Wireless Network Project

Quarter	Target	Actual
Qtr 1	10%	
Qtr 2	20%	
Qtr 3	25%	
Qtr 4	25%	

Objective	Measure	Fiscal year '05 Targets & Actual			
		Qtr1	Qtr2	Qtr3	Qtr4
Increase availability and accessibility of information	# of live-scan devices electronically interfaced with AFIS	Target 58	Target 61	Target 63	Target 65
		Actual	Actual	Actual	Actual
Actions	Comments				
Partner with King County Sheriff's Office and Automated Fingerprint Identification System (AFIS) and live-scan vendors to facilitate live-scan submissions					

Number of Live-scan Devices Electronically Intgerfaced with AFIS

Quarter	Target	Actual
Qtr 3-'03	58	
Qtr 4-'03	61	
Qtr 1-'04	63	
Qtr 2-'04	65	
Qtr 3-'04	68	
Qtr 4-'04	70	
Qtr 1-'05	72	
Qtr 2-'05	74	

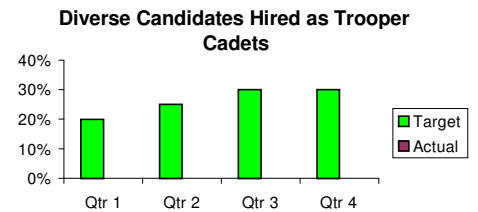
**Governor's Priority:** Improve the quality and productivity of our workforce.

**Agency Goal:** *Foster Workforce:* We shall provide critical tools and resources to foster an innovative, knowledgeable, and diverse workforce.

Objective	Measure	Fiscal year '05 Targets & Actual			
		Qtr1	Qtr2	Qtr3	Qtr4
Increase the percent of females and minorities in the following categories: trooper cadets, troopers, and commissioned staff	% of diverse candidates hired as trooper cadets	Target 20%	Target 25%	Target 30%	Target 30%
		Actual	Actual	Actual	Actual
Actions	Comments				
Expand recruitment methods to reflect and reach the diverse demographics of the State of Washington	Hiring is intermittent - we may not have new hiring data to report in each quarter. History: July 2002 – June 2003 25% July 2003 – June 2004 9%				

Diverse Candidates Hired as Trooper Cadets

Quarter	Target	Actual
Qtr 1	20%	20%
Qtr 2	25%	25%
Qtr 3	30%	30%
Qtr 4	30%	30%



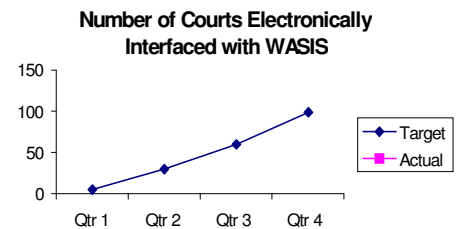
**Governor's Goal:** Improve the economic vitality of businesses and individuals.

**Agency Goal:** *Business Processes:* We shall improve core business processes and systems for increased accountability of public safety programs.

Objective	Measure	Fiscal year '05 Targets & Actual			
		Qtr1	Qtr2	Qtr3	Qtr4
Improve data quality through electronic disposition	# of courts electronically interfaced with WASIS	Target 5	Target 30	Target 60	Target 99
		Actual	Actual	Actual	Actual
Actions	Comments				
Partner with Administrative Office of the Courts and Justice Information Network Coordinator to update offense codes according to RCW revision project	The Identification and Criminal History Section is the state repository for fingerprint-based criminal history record information (CHRI). The CHRI data base, WASIS (Washington State Identification System), houses the CHRI used by the criminal justice community for investigations, officer safety, firearm licensing/purchasing decisions, and criminal sentencing. It is also used by hundreds of public and private entities such as schools, hospitals, nursing homes, and volunteer organizations to make employment and licensing decisions.				

**Number of Courts Electronically Interfaced with WASIS**

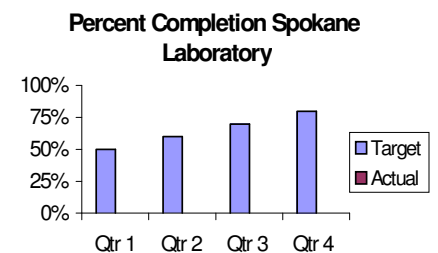
Quarter	Target	Actual
Qtr 1	5	5
Qtr 2	30	30
Qtr 3	60	60
Qtr 4	99	99

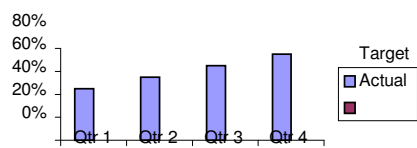
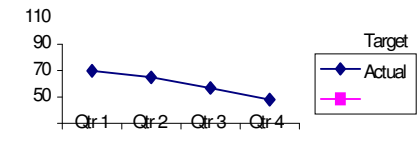
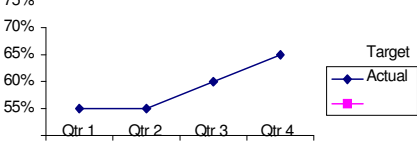


**Governor's Goal:** Improve the security of Washington's vulnerable children and adults. Improve the safety of people and property.

**Agency Goal:** *Forensic and Criminal Justice:* We shall expand our ability to meet the need for vital forensic and criminal justice services statewide.

Objective	Measure	Fiscal year '05 Targets & Actual			
		Q1	Q2	Q3	Q4
Reduce turnaround time on criminal casework	% completion Spokane and Vancouver Laboratory	Target S- 50% V- 45%	Target S- 60% V- 55%	Target S- 70% V- 65%	Target S- 80% V- 75%
		DNA Case turnaround 90 days	DNA Case turnaround 85 days	DNA Case turnaround 77 days	DNA Case turnaround 68 days
	DNA case median turnaround time	Actual S- V-	Actual S- V-	Actual S- V-	Actual S- V-



		DNA Case turnaround	DNA Case turnaround	DNA Case turnaround	DNA Case turnaround	<div>Percent Completion Vancouver Laboratory</div>  <div>DNA Case Median Turnaround Time</div> 
Actions	Comments					
Adequately staff the Spokane and Vancouver Crime Laboratories						
Objective	Measure	Fiscal year '05 Targets & Actual				
Ensure comprehensive testing for drugs and alcohol in vehicular crimes	% of DUI drug arrests involving Drug Recognition Expert officers	Qtr1	Qtr2	Qtr3	Qtr4	<div>Percent of DUI Drug Arrests Involving Drug Recognition Expert Officers</div> 
		60%	60%	65%	70%	
		Actual	Actual	Actual	Actual	
Actions		Comments*				
Increase the utilization of Drug Recognition Expert officers						